

## Thomas Cook Claims Site – Information for Employees

In November 2021, the Liquidator and the Special Managers from both Interpath and AlixPartners (together, the **Officeholders**), launched the [www.thomascookukliquidations.com](http://www.thomascookukliquidations.com) (the **Claims Site**) to allow creditors to submit, review and progress their unsecured claims against the Liquidation companies.

In addition, the Liquidator will continue issuing updates to creditors and contributories detailing which Thomas Cook companies are likely to make creditor distributions. These updates can be accessed on our Portal under the heading “The Official Receiver’s Notice to Creditors and Reports to Creditors and Contributories”. Details of what this means to you and guidance on the adjudication of your claims can be found in the **Information for Creditors** which is available on a tab at the bottom of the homepage on the [Claims Site](#).

### Former employees are not required to submit the following claims via the [Claims Site](#):

- Standard claims - Arrears of pay, pay in lieu of notice and redundancy pay
  - Any standard employment claims you have will have already been submitted to the Redundancy Payments Service, who in turn have passed details of your claim to the Special Managers. If you believe you have an additional claim to make in relation to arrears of pay, holiday pay, pay in lieu of notice and/or redundancy pay, please contact ERA Solutions at [claims@era-solutions.co.uk](mailto:claims@era-solutions.co.uk).
- Claims relating to Employment Tribunal awards
  - If you have an ongoing Employment Tribunal claim (i.e. where the Tribunal has not yet provided a decision), this is considered to be a contingent claim that has not yet been assessed. You are not required to submit your claim directly to the Special Managers for separate assessment.

Once the Employment Tribunal has made their decision, and the Redundancy Payments Service has been notified and paid their element of the claim (up to statutory limits), they will contact the Special Managers directly to confirm any valid claims. In this instance, the Special Managers will record these claims as having been proven and no further action is needed by you.

If you have not lodged a claim with the Employment Tribunal and you are not a member of a trade union or if you are unsure as to whether you may be covered by any of the current judgments, you may wish to consider lodging a claim with the Employment Tribunal in order to protect your position. If you are legally represented, please contact your legal adviser for further information. If you are not legally represented, your local Citizens Advice Bureau or free legal advice clinic may be able to assist, should you require further information.

- Unpaid expenses - If you would like to submit an unsecured claim for unpaid expenses, please contact ERA Solutions at [claims@era-solutions.co.uk](mailto:claims@era-solutions.co.uk).

**Former employees may submit the following claims via the [Claims Site](#):**

- Loss of licence – If you are a former pilot of Thomas Cook Airlines Limited (in Liquidation) who became unable to work as a pilot and lost your licence, but have been unable to make full recovery of the expected compensation from Thomas Cook's insurer.
- Personal injury – If you have a claim for a personal injury incurred during the course of your employment (including claims associated with aerotoxicity).

For further guidance on employee claims, please refer to the ***Information for Creditors*** which is available on a tab at the bottom of the homepage on the [Claims Site](#) and the most recent ***FAQs for former employees about employment claims***, available on our Portal under "Statutory notices and reports".